

APPENDIX B: RESULTS ORIENTATED PLANNING MODEL

B1. INTRODUCTION

In Section 3 of this report we set out the components that form the ROPM. In this Appendix we provide supporting material that will assist in the setting up and running of the ROPM.

The supporting material is:

- Data Store Input list – Appendix B(i)
- Operational Priorities Monitoring Spreadsheet – Appendix B(ii)
- Sample Report – Appendix B(iii)

How each of the above components supports the ROPM is set out below.

B2. DATA STORE INPUT LIST – APPENDIX B(I)

The Data Input List was produced following meetings undertaken with GPF staff, interviews and visits undertaken to Divisions and Departments. The Data Store Input List has been reviewed by the Counterparts and we believe that it is comprehensive and complete so that it can direct the future population of the ROPM Data Store. Counterparts have supported our proposal to populate the ROPM Data Store in three phases:

- Operational Priorities (see below)
- Routine Data Collection
- Commissioner's Annual Report

After the Data Store has been populated with the information as set out in the Data Store Input List, the next step will be to look at additional data that will need to be stored, monitored and analysed as identified through the development of the Strategic Assessment and Control Strategy (i.e. towards the end of 2011).

B3. OPERATIONAL PRIORITIES MONITORING SPREADSHEET – APPENDIX B(II)

As explained above, the Operational Priorities Monitoring Spreadsheet is designed to store and report data for stage 1 only. Once the targets are agreed for 2011, further columns can be added to the spreadsheet to permit analysis of performance against the annual targets. The additional columns would indicate above/below target (both numerically and as a percentage) with colour coding using "RAG" where (R)ed means off target, (A)mber means just off target and (G)reen means on target.

Although the Operational Priorities Monitoring Spreadsheet could be enlarged for stage 2 (Routine Data Collection) and stage 3 (Commissioner's Annual Report), we would advise that separate spreadsheets be created for each new stage. This should not be seen as onerous or complicated task and could easily be undertaken by the analyst appointed to the PMU.

B4. SAMPLE REPORT – APPENDIX B(III)

The Sample report is provided to demonstrate how data could be handled and presented in the future. In order to get to the situation where this type of report will be applicable and of benefit, the GPF will have to evolve through the three phases that have been set out above and the Divisional Inspection and Review Units have been established (i.e. as their focus will be on localised performance data and targets).

**APPENDIX B(i): RESULTS ORIENTATED PLANNING MODEL – DATA STORE
INPUT LIST**



Ministry of Home Affairs-Citizen Security Programme
Institutional Modernisation of Guyana Police Force
Results Orientated Planning Model -
Data Store Input List

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1 ROPM DATA STORE – DATA STORE INPUT LIST

1.1 Existing data requests (from Focus Groups)

Frequency	Description of Data
Daily	<p>Persons bailed and cash deposited.</p> <p>Number of traffic accidents.</p> <p>Daily record of correspondence received and dispatched.</p> <p>Number of occurrences.</p> <p>Number of prisoners in custody.</p> <p>Traffic cases:</p> <ul style="list-style-type: none"> • Type. • Number of officers involved. • Police vehicles involved. <p>Patrols conducted:</p> <ul style="list-style-type: none"> • Vehicles. • Foot. • Rural Constables. • CPGs. • Neighbourhood Police (includes civilian vehicles used). <p>Searches and Raids conducted.</p> <p>Roadblocks conducted.</p> <p>Passengers/vehicle details leaving and arriving from Suriname.</p> <p>Passengers/vehicle details leaving and arriving from Lethem.</p> <p>Vehicle status availability.</p> <p>Arms and Ammunition (GPF held).</p> <p>Cash collected/disposed/held.</p> <p>Report re number of prisoners, arrests and court disposals.</p>
Weekly	<p>Domestic Violence incidents.</p> <p>Stolen Bikes.</p> <p>Officers reporting sick.</p>

Frequency	Description of Data
	<p>Noise Nuisance.</p> <p>Number of crime summary cases created.</p> <p>Number of persons subject of Trafficking.</p> <p>Stray animals impounded.</p> <p>Number of Stolen Vehicles.</p> <p>Instruction classes held.</p> <p>Station vehicle inspections undertaken.</p> <p>Nominal roll/strength.</p> <p>Patrols conducted (summary of the daily return – see above).</p> <p>Return of serious crimes.</p> <p>Return of animals slaughtered.</p>
Fortnightly	<p>Cash Records.</p> <p>Financial Return on Income (1st half of month).</p> <p>Financial Return on Income (2nd half of month).</p>
Monthly	<p>Arms and Ammunition recovered relating to crime.</p> <p>Arms and Ammunition (GPF held).</p> <p>Visits to station by senior ranks (Inspector and above).</p> <p>Instruction Classes held.</p> <p>All cases made by ranks.</p> <p>Discipline cases (internal).</p> <p>Cases against discipline services (e.g. GDF).</p> <p>Warrants executed.</p> <p>Counterfoil of receipts used and unused.</p> <p>Collections cash statement returns.</p> <p>Number of cases and persons charged.</p> <p>Confidential Security Reports – crime and political tensions, civil unrest.</p>

ROPM DATA STORE – DATA STORE INPUT LIST

Frequency	Description of Data
	<p>Cases initiated by officers.</p> <p>Prisoners' feeding.</p> <p>Suicides.</p> <p>Persons charged for Narcotic offences.</p> <p>Accidents – MOHA / HQ Traffic.</p> <p>Indictable Serious Crimes.</p> <p>Domestic Violence.</p> <p>Juvenile Offences who are charged</p> <p>Stolen Bikes.</p> <p>Stolen Vehicles.</p> <p>Drugs recovered.</p> <p>Illegal fuel seized.</p>
Yearly	<p>Accumulation of the monthly reports.</p> <p>Number of summonses served and those executed.</p> <p>Accidents and Casualties.</p> <p>Stats for Annual Report (mid November start collecting for 15th January deadline).</p> <p>Juveniles charged.</p>
External	<p>MOHA specific requests.</p> <p>Ministry of Human Services – officers to prevent Breach of the Peace.</p> <p>MOTW – supporting illegal fuel usage.</p> <p>GRA – licences.</p> <p>MoE – truancy.</p>
Ad hoc	<p>Outreach engagement reports.</p> <p>Request from insurance accident abstracts.</p>

1.2 New inputs required to support Strategic Plan outcomes (based on draft 2011-2015 version)

Frequency	Description of Data
Monthly	<p>Drugs:</p> <ul style="list-style-type: none"> to increase the number of drug trafficking prosecutions to increase the weight of Class A drug seizures to pursue investigations in relation to the confiscation of assets to initiate an educational programme targeting vulnerable groups e.g. youths, convicted persons, unemployed, etc.
Monthly	<p>Firearms:</p> <ul style="list-style-type: none"> to increase the number of firearms offence prosecutions to increase the number of weapons and ammunition seized and destroyed
Monthly	<p>Domestic Violence:</p> <ul style="list-style-type: none"> to increase trust and confidence in our ability (and other agencies) to deal with incidents robustly and effectively to increase the reporting of incidents
Monthly	<p>Traffic (linked with GPF Traffic Management Plan 2006-7):</p> <ul style="list-style-type: none"> to reduce the overall number of traffic accidents to reduce the number of traffic accidents caused by speeding to reduce the number of traffic accidents caused by drunk drivers
Monthly	<p>Youth Crime:</p> <ul style="list-style-type: none"> to reduce the incidents of violence at or near schools to reduce the incidents of drugs in schools
Monthly	<p>Piracy</p> <ul style="list-style-type: none"> to reduce the number of recorded incidents of to increase the number of marine patrols targeted at piracy
Monthly	<p>People Trafficking:</p> <ul style="list-style-type: none"> to increase the number of people trafficking prosecutions to increase the number of intelligence reports relating to people trafficking

1.3 Inputs to support monitoring of data to go in to the Commissioner’s Annual Report (currently collected annually; proposed to be collected quarterly)

1.3.1 Crime

Indictable Crime overall reports current year and comparison with previous year.
Summary Crime overall reports current year and comparison with previous year.
Detection rate for indictable crimes and comparison with previous year.
Detection rate for summary crimes and comparison with previous year.
Indictable cases made and comparison with previous year.
Summary cases made and comparison with previous year.
Murders and comparison with previous year.
Robbery under arms (general) and comparison with previous year.
Robbery under arms (using Firearms) and comparison with previous year.
Robbery under arms (using instrument other than firearms) and comparison with previous year.
Larceny from the person.
Rape and the comparison with previous year.
Crime against persons and comparison with previous year.
Crime against property and comparison with previous year.
Prosecutions for indictable offences, current and comparison with previous two years with breakdown by sex of offender.
Summary of crimes and offences for current and comparison with previous two years.
Bicycles stolen and recovered, current and comparison with previous two years.
Outcome of bicycle prosecutions, current and comparison with previous two years.
Warrants received by category for current and previous two years.
Summonses served by category for current and previous two years.
Certificates of Character issued.
Monies received for issue of Certificates of Character.
Crimes recorded by Crime Recording Unit.
Crime Report Forms received from Divisions.
Messages received from Interpol member countries and comparison with previous year.

Person deported to Guyana.
Person deported by offence.
Fingerprint technician crime scenes visited and examined.
Fingerprint technician motor vehicles examined.
Fingerprints found at scenes.
Fingerprints uplifted from motor vehicles.
Fingerprints found and cases made and comparison with previous year.
Fingerprint cards processed for persons seeking employment with Government and private agencies.
Fingerprint cards processed for persons seeking approval for firearms.
Fingerprint cards processed for person seeking employment to GPF.
Fingerprint cards processed for persons seeking character references from foreign countries.
Fingerprinted for the purpose of immigration.
Unidentified deceased cases received and attended and positive identifications made.
Bomb reports received and attended and number of hoaxes.
Firearms, ammunition and component examinations by category.
Shells found at crime scenes and outcome of analysis.
Calibre and types of firearm found at crime scenes.
Specimens of firearms taken by division.
Scenes visited and photographs taken by category of offence.
Document examinations and outcome.
Fraud cases reported by category and comparison with previous year.
Crime scenes visited by crime type and comparison with previous year.

1.3.2 Narcotics

Cocaine narcotic cases made and comparison with previous year.
Cocaine convictions and comparison with previous year.
Cocaine dismissals and comparison with previous year.
Cocaine seizure weight and comparison with previous year.
Cannabis narcotic cases made and comparison with previous year.

Cannabis convictions and comparison with previous year.

Cannabis dismissals and comparison with previous year.

Cannabis seizure weight and comparison with previous year.

Juvenile reports and comparison with previous year.

Juveniles charged.

Juveniles sent to the New Opportunity Corps (NOC).

Juveniles placed on probation.

Juveniles warned.

Juveniles referred to Probation and Welfare Services.

Juveniles pending trial at Magistrates' Court.

Ecstasy seizures and cases made, outcome and pending.

Exhibits submitted to Forensic Laboratory.

1.3.3 Administration and Staffing

Establishment.

Manpower strength.

Manpower shortage.

Manpower allocation to Divisions and Departments.

Recruitment and comparison with previous year.

Wastage and comparison with previous year.

Local Training Courses conducted at Police College and comparison with previous year.

Local Seminars conducted at Police College and comparison with previous year.

Local training courses held by date, event and number of participants.

Local training seminars held by date, event and number of participants .

Ranks who benefitted from overseas training programmes by course and location and comparison with previous year.

Ranks who graduated from the University of Guyana (UG) and comparison with previous year.

Degrees / Diplomas awarded and number in each category.

Ranks attending UG by Degree / Diploma and comparison with previous year.

Ranks attending other institutions by institution and area of study and comparison with previous year.

Outcome of Appropriate Qualifying Examination by category and outcome.

1.3.4 Traffic

New vehicles registered in the year.

Estimated vehicle population.

Persons who lost lives in vehicle accidents and comparison with previous year.

Children who lost lives in vehicle accidents and comparison with previous year.

Major Traffic cases made and comparison with previous year.

Traffic cases made and comparison with previous year.

Traffic convictions and comparison with previous year.

Traffic fines amounted to and comparison with previous year.

Traffic prosecutions by conviction and division.

Accidents and casualties by category for current and previous two years.

Category of vehicle involved in fatal accidents for current and previous two years.

Category of vehicle involved in non-fatal accidents for current and previous two years.

Category of road user killed and injured in accidents for current and previous two years.

Cause for persons killed in accidents for current and previous two years.

Fatal accidents by police division for current and previous two years.

Persons who wrote examinations (Distance Learner-Drivers' Training Programme) and comparison with previous year.

Persons who were successful in examination and comparison with previous year.

Persons who wrote examination and outcome by Division.

Ranks trained in driving two and four-wheeled vehicles.

Issue of Goods Transportation and Road Service Licences and comparison with previous year.

Signs and road makings done and comparison with previous year.

1.3.5 Benevolent Fund

Sum of death, medical and incidental expenses and comparison with previous year.

1.3.6 Co-operatives

Membership of Police Consumers' Co-operative Society and comparison with previous year.

Sum of share capital and comparison with previous year.

Sum of sales and comparison with previous year.

Membership of Police Co-operative Credit Union Society and comparison with previous year.

Members who received loans and comparison with previous year.

Sum of loans received and comparison with previous year.

1.3.7 Central Welfare Fund

Sum of loans approved and comparison with previous year.

Applicants and comparison with previous year.

1.3.8 Office of Professional Responsibility

Complaints received.

Complaint cases completed.

Complaints by category.

Complaints by Division.

Actions arising from complaints.

Disposal by category.

Outstanding complaints by Division.

Complaints by month by Division.

1.3.9 Organisation and Administration

Establishment – current and comparison with previous two years.

Strength – current and comparison with previous two years.

Promotions by rank.

Honours and awards to Community Policing Groups.

Honours and awards to members of Community Policing Groups.

Enlisted to Rural Constabulary.

Enlisted to Special Constabulary.

Enlisted in to Supernumerary Constabulary.

Enlisted in to Neighbourhood Police.

Barrack Labourers employed with GPF.

Persons enlisted in to the GPF to branch for current and previous two years.

Subordinate officers and constables awarded punishments for breaches of discipline and the punishment.

Days lost due to sick leave and comparison with previous year.

Sick leave by rank for current and previous two years.

Wastage and retirement by category for current and previous two years.

Length of service by rank.

Information about state visits.

Information about foreign vessels visited.

Visits to John Campbell Police Museum by category and comparison with previous year.

In-flow of books to Ronald Weber Library by category for current and previous two years.

1.3.10 Finance

Sum of current expenditure.

Cost per head of population.

Estimated population for cost per head calculation.

Expenditure by category for current and previous three years.

Revenue collected by category for current and previous three years.

Firearms licensed by type and comparison with previous two years.

Sum of allocation for repairs to minor projects at Police Stations and Buildings.

Sum of projects being undertaken.

Location of projects being undertaken for general repairs and rehabilitation.

Sum of capital expenditure.

Location of general repair and rehabilitation projects.

Sum of projects undertaken by Construction section.

1.3.11 Welfare and Recreation

Sum of loans paid out and number of loan applicants and comparison with previous year.

Ranks died during the year and comparison with previous.

Sum of purchases for the sick and comparison with previous year.

Band performances.

1.3.12 Other Branches

Sum of firing parties and reason.

Tactical Services Unit (TSU) deployments to crowd control.

Sum of joint operations and with who conducted.

Income generated by TSU.

Income from training courses conducted by TSU.

Training courses conducted.

Criminal offenders tracked by canine section and value of seizures.

1.3.13 Other Police Duties

Travel documents prepared by category and comparison with previous year.

Sum of Pound Fees and comparison with three previous years.

1.4 Future inputs to support implementation of Control Strategy:

To be developed towards the end of 2011 through the process of signing-off the GPF Control Strategy.

**APPENDIX B(ii): RESULTS ORIENTATED PLANNING MODEL – OPERATIONAL
PRIORITIES MONITORING SPREADSHEET**



**Ministry of Home Affairs-Citizen Security Programme
Institutional Modernisation of Guyana Police Force
Results Orientated Planning Model -
Operational Priorities Monitoring Spreadsheet**

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Drugs

to increase the number of drug trafficking prosecutions
to increase the weight of Class A drug seizures
to pursue investigations in relation to the confiscation of assets
to initiate an educational programme targeting vulnerable groups

Firearms

to increase the number of firearms offence prosecutions
to increase the number of weapons and ammunition seized and destroyed

Domestic Violence

to increase trust and confidence in our ability to deal with incidents
to increase the reporting of incidents

Traffic

Reduce the overall number of traffic accidents
Reduce the number of traffic accidents caused by speeding
Reduce the number of traffic accidents caused by drunk drivers

Youth Crime

to reduce the incidents of violence at or near schools
to reduce the incidents of drugs in schools

Piracy

to reduce the number of recorded incidents of
to increase the number of marine patrols targeted at piracy

People Trafficking

to increase the number of people trafficking prosecutions
to increase the number of intelligence reports relating to people trafficking

the sum of drug trafficking prosecutions (all drug offences) for each Division per month
the total weight of all Class A drug seizures for each Division per month
To be confirmed
the sum of educational programmes undertaken on each Division per month

the sum of firearms prosecutions (all firearm offences) on each Division per month
the sum of weapons and ammunition seized on each Division per month

Trust and Confidence measure to be established
the sum of domestic violence incidents reported on each Division per month

the sum of all traffic accidents on each Division per month
the sum of all traffic accidents caused by speeding on each Division per month
the sum of all traffic accidents caused by drunk drivers on each Division per month

Violence measure to be established
the sum of drug incidents reported on each Division per month

the sum of piracy incidents recorded on each Division per month
the sum of marine patrols targeted at piracy on each Division per month

the sum of people trafficking prosecutions on each Division per month
the sum of intelligence reports relating to people trafficking on each Division per month

APPENDIX B(iii): RESULTS ORIENTATED PLANNING MODEL – SAMPLE REPORT



**Ministry of Home Affairs-Citizen Security Programme
Institutional Modernisation of Guyana Police Force
Results Orientated Planning Model -
Sample Report**

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GUYANA POLICE FORCE

Draft ROPM Output Report

month/2011

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NB Additional Sheets can be added to record progress against any Divisional targets	

Introduction

GPF, in conjunction with the Ministry of Home Affairs (MoHA), is developing a suite of performance measures and targets that will be collated on a monthly basis and reviewed quarterly/annually by the GPF Performance Management Oversight Group.

The main purpose of this document is to provide an overview of how the GPF has performed against the Strategic Plan objectives set for 2011-2012. The performance targets are rated green, amber and red with amber signifying that performance is within 5% of target.

Any comments or queries are, as always, welcome; please contact the Head of the Strategic Planning Unit.

Commissioner

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Objectives Summary

National Targets 2010-2011

		Reduce notifiable crime excluding police generated offences	To Respond to at least 80% of all Immediate incidents within 20 minutes		Reduce the number of violent offences from the 2009-10 level	Increase the number of offenders detected for Anti-Social Behaviour offences between 8pm and 2am		Increase the proportion of Offences Brought to Justice rate for serious VAP, sexual and robbery offences	
		-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-
A Division	Actual	4,935	92%	#REF!	302	199	#REF!	40%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	34%	#REF!
B Division	Actual	5,956	90%	#REF!	435	240	#REF!	26%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	31%	#REF!
C Division	Actual	5,074	98%	#REF!	357	645	#REF!	21%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	21%	-
D Division	Actual	2,573	82%	#REF!	162	297	#REF!	40%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	38%	#REF!
E/F Division	Actual	1,890	92%	#REF!	119	282	#REF!	26%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	37%	#REF!
G Division	Actual	2,794	#REF!	#REF!	166	248	#REF!	26%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	39%	#REF!
Scottish	Actual	#REF!	88%	#REF!	#REF!	#REF!	#REF!	-	#REF!
	PYTD Target	#REF!	80%	#REF!	#REF!	#REF!	#REF!	-	#REF!
GPF	Actual	#REF!	#REF!	#REF!	#REF!	#REF!	#REF!	29%	#REF!
	PYTD Target	#N/A	80%	#REF!	#N/A	#N/A	#REF!	31%	#REF!

				Overall victim satisfaction rate to be at least 80%		Improve the representation level of female police officers	Representation of BME officer to be at least that in 2009-10	Sickness absence to be no more than an average of 7.7 days per employee	Achieve at least 6% efficiency savings on the overground budget 2008-2009 to 2010-2011
		-	-	-	-	-	-	2.97	-
		-	-	-	-	-	-	3.22	-
A Division	Actual	N/A	#REF!	85%	N/A	-	-	2.72	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
B Division	Actual	N/A	#REF!	86%	N/A	-	-	2.04	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
C Division	Actual	N/A	#REF!	93%	N/A	-	-	3.18	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
D Division	Actual	N/A	#REF!	88%	N/A	-	-	3.26	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
E/F Division	Actual	N/A	#REF!	85%	N/A	-	-	3.10	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
G Division	Actual	N/A	#REF!	81%	N/A	-	-	3.17	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
GPF	Actual	N/A	#REF!	#REF!	N/A	-	-	3.32	-
	PYTD Target	N/A	90	80%	N/A	-	-	3.22	-
GPF	Actual	N/A	#REF!	87%	N/A	16.0%	6.6%	2.98	£18,028,258
	PYTD Target	N/A	90	80%	N/A	16.0%	6.6%	3.22	£10,185,070

Recorded Crime

Financial year comparison notifiable offences

	Apr - August 10	Apr - August 09	Percentage Change
A Division	5,244	5,807	-9.7%
B Division	6,668	6,666	0.0%
C Division	5,467	5,976	-8.5%
D Division	2,674	2,539	5.3%
E Division	2,225	2,209	0.7%
F Division	959	1,016	-5.6%
G Division	3,120	3,076	1.4%
Force	26,357	27,289	-3.4%

Financial year comparison non-notifiable offences

	Apr - August 10	Apr - August 09	Percentage Change
A Division	1,895	2,037	-7.0%
B Division	2,925	2,889	1.2%
C Division	1,977	2,973	-33.5%
D Division	2,183	2,173	0.5%
E Division	2,458	2,067	18.9%
F Division	1,482	1,544	-4.0%
G Division	2,495	2,651	-5.9%
GPF	15,415	16,334	-5.6%

Financial year comparison all recorded offences

	Apr - August 10	Apr - August 09	Percentage Change
A Division	7,139	7,844	-9.0%
B Division	9,593	9,555	0.4%
C Division	7,444	8,949	-16.8%
D Division	4,857	4,712	3.1%
E Division	4,683	4,276	9.5%
F Division	2,441	2,560	-4.6%
G Division	5,615	5,727	-2.0%
GPF	41,772	43,623	-4.2%

NOT PROTECTIVELY MARKED

Detections per Officer

	Notifiable Detections (April 2010- August 2010)	Notifiable Detections (April 2009- August 2009)	Average Number of Officers (April 2010- August 2010)	Average Number of Officers (April 2009- August 2009)	Notifiable Detections per Officer (April 2010- August 2010)	Notifiable Detections per Officer (April 2009- August 2009)
A Division	1,475	2,090	448	457	3.29	4.57
B Division	2,111	2,239	405	390	5.21	5.74
C Division	1,616	1,678	669	692	2.42	2.42
D Division	771	902	248	233	3.11	3.87
E Division	906	922	269	263	3.37	3.51
F Division	347	376	219	227	1.58	1.66
G Division	1,054	1,136	249	254	4.23	4.47
GPF	8,280	9,343	2,905	2,918	2.85	3.20

	Non- Notifiable Detections (April 2010- August 2010)	Non- Notifiable Detections (April 2009- August 2009)	Average Number of Officers (April 2010- August 2010)	Average Number of Officers (April 2009- August 2009)	Non- Notifiable Detections per Officer (April 2010- August 2010)	Non- Notifiable Detections per Officer (April 2009- August 2009)
A Division	799	981	448	457	1.78	2.15
B Division	1,608	1,400	405	390	3.97	3.59
C Division	1,529	2,301	669	692	2.29	3.33
D Division	966	1,042	248	233	3.90	4.47
E Division	1,245	792	269	263	4.63	3.01
F Division	610	701	219	227	2.79	3.09
G Division	1,015	1,065	249	254	4.08	4.19
GPF	7,772	8,282	2,905	2,918	2.68	2.84

	Total Detections (April 2010- August 2010)	Total Detections (April 2009- August 2009)	Average Number of Officers (April 2010- August 2010)	Average Number of Officers (April 2009- August 2009)	Total Detections per Officer (April 2010- August 2010)	Total Detections per Officer (April 2009- August 2009)
A Division	2,274	3,071	448	457	5.08	6.72
B Division	3,719	3,639	405	390	9.18	9.33
C Division	3,145	3,979	669	692	4.70	5.75
D Division	1,737	1,944	248	233	7.00	8.34
E Division	2,151	1,714	269	263	8.00	6.52
F Division	957	1,077	219	227	4.37	4.74
G Division	2,069	2,201	249	254	8.31	8.67
GPF	16,052	17,625	2,905	2,918	5.53	6.04

Achieve at least 5% efficiency savings on the GPF budget 2011 to 2015

5 Year Force target 2011-2015	Savings realised to date	Percentage of target achieved	RAG Status
£10,185,070	£18,028,258	177%	GREEN

- RED = 0-25% savings achieved
- AMBER = 26-75% savings achieved
- GREEN > 75% savings achieved

Source: SPU

Specialist officer Response Times

	GPF												PYTD
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
xxx Incidents	4	2	4	5	4								19
yyy Incidents	0	0	0	4	1								5
Total incidents attended	4	2	4	9	5								24
Total time taken to respond (mins)	313	100	127	190	368								1,098
Total time taken to respond to unexplained fatalities by SOCO (mins)	#REF!	#REF!	#REF!	0	#REF!								#REF!
Number of suspicious fatalities attended by BTP SOCOs	1	0	0	0	0								1
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	1	0	0	0	0								1
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	36	0	0	0	0								36
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	36	0	0	0	0								36
Number of fatalities attended by BTP SOCOs	5	2	4	5	4								20
Number of fatalities attended by Home Office Force SOCOs	0	0	0	4	1								5
Total Fatalities attended by SOCO	5	2	4	9	5								25
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	70	50	32	38	92								57
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								n/a
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	n/a	n/a	n/a	38	92								57

	A Division												PYTD
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Number of unexplained fatalities attended by BTP SOCO	1	1	1	1	1								5
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total unexplained fatalities attended by SOCOs	1	1	1	1	1								5
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	96	46	35	34	150								361
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	96	46	35	34	150								361
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	1	1	1	1	1								5
Number of fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total Fatalities attended by SOCO	1	1	1	1	1								5
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	96	46	35	34	150								72
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								n/a
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	96	46	35	34	150								72

	B Division												PYTD
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Number of unexplained fatalities attended by BTP SOCO	3	0	0	0	1								4
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	1	1								2
Total unexplained fatalities attended by SOCOs	3	0	0	1	2								6
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	217	0	0	0	118								335
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	n/a	n/a								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	217	0	0	n/a	118								335
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	3	0	0	0	1								4
Number of fatalities attended by Home Office Force SOCOs	0	0	0	1	1								2
Total Fatalities attended by SOCO	3	0	0	1	2								6
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	72	n/a	n/a	n/a	118								84
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								0
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	72	n/a	n/a	n/a	118								84

C Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of unexplained fatalities attended by BTP SOCO	0	0	0	1	0								1
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total unexplained fatalities attended by SOCOs	0	0	0	1	0								1
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	0	0	0	15	0								15
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	0	0	0	0	0								15
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	0	0	0	1	0								1
Number of fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total Fatalities attended by SOCO	0	0	0	1	0								1
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	15	n/a								15
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								n/a
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	n/a	n/a	n/a	0	n/a								15

D Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of unexplained fatalities attended by BTP SOCO	0	0	1	1	0								2
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	1	0								1
Total unexplained fatalities attended by SOCOs	0	0	1	2	0								3
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	0	0	0	35	0								35
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	n/a	0								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	0	0	0	35	0								35
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	0	0	1	1	0								2
Number of fatalities attended by Home Office Force SOCOs	0	0	0	1	0								1
Total Fatalities attended by SOCO	0	0	1	2	0								3
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	0	35	n/a								18
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								0
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	n/a	n/a	0	18	n/a								12

E/F Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of unexplained fatalities attended by BTP SOCO	0	0	0	2	1								3
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total unexplained fatalities attended by SOCOs	0	0	0	2	1								3
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	0	0	0	106	55								161
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	0	0	0	106	55								161
Number of suspicious fatalities attended by BTP SOCOs	1	0	0	0	0								1
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	1	0	0	0	0								1
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	36	0	0	0	0								36
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	36	0	0	0	0								36
Number of fatalities attended by BTP SOCOs	1	0	0	2	1								4
Number of fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total Fatalities attended by SOCO	1	0	0	2	1								4
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	36	n/a	n/a	53	55								49
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								n/a
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	36	n/a	n/a	53	55								49

G Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of unexplained fatalities attended by BTP SOCO	0	0	2	0	0								2
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total unexplained fatalities attended by SOCOs	0	0	2	0	0								2
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	0	0	92	0	0								92
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to unexplained fatalities by SOCO (mins)	0	0	92	0	0								92
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	0	0	2	0	0								2
Number of fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total Fatalities attended by SOCO	0	0	2	0	0								2
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	46	n/a	n/a								46
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								n/a
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	n/a	n/a	46	n/a	n/a								46

Other

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of unexplained fatalities attended by BTP SOCO	0	1	0	0	1								2
Number of unexplained fatalities attended by Home Office Force SOCOs	0	0	0	2	0								2
Total unexplained fatalities attended by SOCOs	0	1	0	2	1								4
Total time taken to respond to unexplained fatalities by BTP SOCOs (mins)	0	54	0	0	45								99
Total time taken to respond to unexplained fatalities by Home Office Force SOCOs (mins)	0	0	0	n/a									0
Total time taken to respond to unexplained fatalities by SOCO (mins)	0	54	0	0	45								99
Number of suspicious fatalities attended by BTP SOCOs	0	0	0	0	0								0
Number of suspicious fatalities attended by Home Office Force SOCOs	0	0	0	0	0								0
Total suspicious fatalities attended by SOCOs	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by BTP SOCO (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by Home Office Force SOCOs (mins)	0	0	0	0	0								0
Total time taken to respond to suspicious fatalities by SOCOs	0	0	0	0	0								0
Number of fatalities attended by BTP SOCOs	0	1	0	0	1								2
Number of fatalities attended by Home Office Force SOCOs	0	0	0	2	0								2
Total Fatalities attended by SOCO	0	1	0	2	1								4
Average response time for BTP SOCOs attending unexplained and suspicious fatalities (mins)	n/a	54	n/a	n/a	45								50
Average response time for Home Office SOCOs attending unexplained and suspicious fatalities (mins)	n/a	n/a	n/a	n/a	n/a								0
Average response time (BTP and Home Office) attending unexplained and suspicious fatalities	n/a	54	n/a	n/a	n/a								25

Source: Command & Control

Notifiable Offences

GPF

Reduce notifiable crime excluding police generated offences (drug offences and offensive weapons)

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	4,745	5,001	5,039	4,909	4,653	4,706	5,027	4,747	4,020	3,827	4,133	4,944	24,347	
10/11	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#N/A
% +/-	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#REF!

A Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	900	975	1,100	1,040	1,021	972	1,114	959	787	763	821	987	5,036	
10/11	883	933	962	1,113	1,044								4,935	#N/A
% +/-	-2%	-4%	-13%	7%	2%								-2%	#N/A

B Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	1,100	1,152	1,350	1,244	1,134	1,136	1,138	1,112	918	854	944	1,138	5,980	
10/11	1,073	1,138	1,239	1,287	1,219								5,956	#N/A
% +/-	-2%	-1%	-8%	3%	7%								-0%	#N/A

C Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	1,077	1,202	1,061	1,022	1,013	1,082	1,185	1,145	1,015	1,069	1,074	1,248	5,375	
10/11	1,041	1,015	977	1,094	947								5,074	#N/A
% +/-	-3%	-16%	-8%	7%	-7%								-6%	#N/A

D Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	469	518	427	455	443	456	474	461	400	342	438	501	2,312	
10/11	491	535	503	509	535								2,573	#N/A
% +/-	5%	3%	18%	12%	21%								11%	#N/A

E/F Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	419	400	368	394	378	378	410	410	336	283	271	339	1,959	
10/11	357	401	381	336	415								1,890	#N/A
% +/-	-15%	0%	4%	-15%	10%								-4%	#N/A

G Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	558	544	550	566	518	523	519	499	413	376	426	540	2,736	
10/11	556	564	539	562	573								2,794	#N/A
% +/-	-0%	4%	-2%	-1%	11%								2%	#N/A

Police Generated Crime- All W crimes codes, Z56, Z57,

Respond to at least 80% of Immediate incidents within 20 minutes

GPF

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Total Incidents	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Total Incidents attended by GPF within 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Total Incidents attended within 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Total Incidents attended by GPF greater than 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Total Incidents attended greater than 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Percentage of Incidents attended by GPF within 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!
Percentage of Incidents attended within 20 minutes	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!

A Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	182	176	158	213	195								924
	64	75	67	74	80								360
Total Incidents	246	251	225	287	275								1,284
Total Incidents attended by GPF within 20 minutes	164	167	136	197	176								840
	62	71	63	71	72								339
Total Incidents attended within 20 minutes	226	238	199	268	248								1,179
Total Incidents attended by GPF greater than 20 minutes	18	9	22	16	19								84
	2	4	4	3	8								21
Total Incidents attended greater than 20 minutes	20	13	26	19	27								105
Percentage of Incidents attended by GPF within 20 minutes	90%	95%	86%	92%	90%								91%
	97%	95%	94%	96%	90%								94%
Percentage of Incidents attended within 20 minutes	92%	95%	88%	93%	90%								92%

D Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	219	214	198	224	215								1,070
	97	99	74	91	98								459
Total Incidents	316	313	272	315	313								1,529
Total Incidents attended by GPF within 20 minutes	186	190	182	200	187								945
	92	91	69	86	93								431
Total Incidents attended within 20 minutes	278	281	251	286	280								1,376
Total Incidents attended by GPF greater than 20 minutes	33	24	16	24	28								125
	5	8	5	5	5								28
Total Incidents attended greater than 20 minutes	38	32	21	29	33								153
Percentage of Incidents attended by GPF within 20 minutes	85%	89%	92%	89%	87%								88%
	95%	92%	93%	95%	95%								94%
Percentage of Incidents attended within 20 minutes	88%	90%	92%	91%	89%								90%

C Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	255	250	239	252	224								1,220
	18	26	24	24	21								113
Total Incidents	273	276	263	276	245								1,333
Total Incidents attended by GPF within 20 minutes	249	245	236	248	219								1,197
	18	26	24	24	21								113
Total Incidents attended within 20 minutes	267	271	260	272	240								1,310
Total Incidents attended by GPF greater than 20 minutes	6	5	3	4	5								23
	0	0	0	0	0								0
Total Incidents attended greater than 20 minutes	6	5	3	4	5								23
Percentage of Incidents attended by GPF within 20 minutes	98%	98%	99%	98%	98%								98%
	100%	100%	100%	100%	100%								100%
Percentage of Incidents attended within 20 minutes	98%	98%	99%	99%	98%								98%

D Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	106	144	117	109	75								551
	23	33	38	45	42								181
Total Incidents	129	177	155	154	117								732
Total Incidents attended by GPF within 20 minutes	85	119	92	88	60								444
	22	31	32	38	36								159
Total Incidents attended within 20 minutes	107	150	124	126	96								603
Total Incidents attended by GPF greater than 20 minutes	21	25	25	21	15								107
	1	2	6	7	6								22
Total Incidents attended greater than 20 minutes	22	27	31	28	21								129
Percentage of Incidents attended by GPF within 20 minutes	80%	83%	79%	81%	80%								81%
	96%	94%	84%	84%	86%								88%
Percentage of Incidents attended within 20 minutes	83%	85%	80%	82%	82%								82%

E/F Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	123	138	127	120	149								657
	18	28	15	17	27								105
Total Incidents	141	166	142	137	176								762
Total Incidents attended by GPF within 20 minutes	109	127	122	109	132								599
	17	27	15	16	24								99
Total Incidents attended within 20 minutes	126	154	137	125	156								698
Total Incidents attended by GPF greater than 20 minutes	14	11	5	11	17								58
	1	1	0	1	3								6
Total Incidents attended greater than 20 minutes	15	12	5	12	20								64
Percentage of Incidents attended by GPF within 20 minutes	89%	92%	96%	91%	89%								91%
	94%	96%	100%	94%	89%								94%
Percentage of Incidents attended within 20 minutes	89%	93%	96%	91%	89%								92%

G Division

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Number of Incidents attended by GPF	53	69	47	41	66								276
	10	11	9	8	8								46
Total Incidents	63	80	56	49	74								322
Total Incidents attended by GPF within 20 minutes	46	58	38	38	61								241
	9	11	9	5	7								41
Total Incidents attended within 20 minutes	55	69	47	43	68								282
Total Incidents attended by GPF greater than 20 minutes	7	11	9	3	5								35
	1	0	0	3	1								5
Total Incidents attended greater than 20 minutes	8	11	9	6	6								40
Percentage of Incidents attended by GPF within 20 minutes	87%	84%	81%	93%	92%								87%
	90%	100%	100%	63%	88%								89%
Percentage of Incidents attended within 20 minutes	87%	86%	84%	88%	92%								88%

Source: Command & Control

Serious violence against the person, sexual and robbery offences

GPF

Reduce the number of serious violence against the person, sexual and robbery offences from the 2009-10 level

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	337	376	331	307	319	280	325	315	316	301	312	327	1,670	
10/11	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#N/A
% +/-	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#REF!

A Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	54	79	90	67	80	41	61	56	44	55	69	77	370	
10/11	70	51	49	67	65								302	#N/A
% +/-	30%	-35%	-46%	0%	-19%								-18%	#N/A

B Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	75	83	92	71	71	72	88	89	108	79	72	77	392	
10/11	103	80	84	75	93								435	#N/A
% +/-	37%	-4%	-9%	6%	31%								11%	#N/A

C Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	54	80	55	69	72	70	76	73	81	87	72	82	330	
10/11	61	81	64	86	65								357	#N/A
% +/-	13%	1%	16%	25%	-10%								8%	#N/A

D Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	42	37	22	26	26	28	30	36	21	20	34	21	153	
10/11	36	39	28	28	31								162	#N/A
% +/-	-14%	5%	27%	8%	19%								6%	#N/A

E/F Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	51	29	23	30	21	27	20	13	25	21	26	17	154	
10/11	27	21	19	25	27								119	#N/A
% +/-	-47%	-28%	-17%	-17%	29%								-23%	#N/A

G Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	42	47	30	33	32	31	31	37	25	28	27	28	184	
10/11	39	40	25	25	37								166	#N/A
% +/-	-7%	-15%	-17%	-24%	16%								-10%	#N/A

Source: CRIME

Anti-social behaviour

GPF

Increase the number of offenders detected for anti-social behaviour offences between 8pm and 2am by at least 20% from the 2009-10 level

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	382	469	385	349	340	301	356	336	362	283	358	349	1,925	
10/11	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#N/A
% +/-	#REF!	#REF!	#REF!	#REF!	#REF!								#REF!	#REF!

A Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	50	48	40	34	39	38	42	28	46	28	51	54	211	
10/11	27	43	34	57	38								199	#N/A
% +/-	-46%	-10%	-15%	68%	-3%								-6%	#N/A

B Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	45	46	60	39	31	33	41	64	48	34	42	52	221	
10/11	33	50	63	44	50								240	#N/A
% +/-	-27%	9%	5%	13%	61%								9%	#N/A

C Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	106	167	66	99	85	71	86	95	91	92	78	77	523	
10/11	88	120	159	143	135								645	#N/A
% +/-	-17%	-28%	141%	44%	59%								23%	#N/A

D Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	66	76	73	60	52	50	61	56	58	43	74	56	327	
10/11	40	57	58	75	67								297	#N/A
% +/-	-39%	-25%	-21%	25%	29%								-9%	#N/A

E/F Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	34	50	37	49	58	51	56	41	48	35	44	42	228	
10/11	39	46	77	57	63								282	#N/A
% +/-	15%	-8%	108%	16%	9%								24%	#N/A

G Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
09/10	57	50	68	42	46	31	41	32	43	37	51	46	263	
10/11	45	66	44	47	46								248	#N/A
% +/-	-21%	32%	-35%	12%	0%								-6%	#N/A

Source: CRIME

Offences Brought to Justice (OBTJ)

Increase the Offences Brought to Justice rate for serious violence against the person, sexual and robbery offences by at least two percentage points from the 2009-10 level

GPF

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	334	312	269	306	318								1539	
OBTJ	76	83	94	131	63								447	
% OBTJ	23%	27%	35%	43%	20%								29%	31%
														Failing

A Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	70	51	49	67	65								302	
OBTJ	4	30	18	48	21								121	
% OBTJ	6%	59%	37%	72%	32%								40%	34%
														Achieving

B Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	103	80	84	75	93								435	
OBTJ	21	26	20	32	14								113	
% OBTJ	20%	33%	24%	43%	15%								26%	31%
														Failing

C Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	60	81	64	86	65								356	
OBTJ	10	17	27	15	6								75	
% OBTJ	17%	21%	42%	17%	9%								21%	21%
														Achieving

D Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	35	39	28	28	31								161	
OBTJ	18	2	13	19	12								64	
% OBTJ	51%	5%	46%	68%	39%								40%	38%
														Achieving

E/F Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	27	21	19	25	27								119	
OBTJ	11	3	4	5	8								31	
% OBTJ	41%	14%	21%	20%	30%								26%	37%
														Failing

G Division

Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Recorded	39	40	25	25	37								166	
OBTJ	12	5	12	12	2								43	
% OBTJ	31%	13%	48%	48%	5%								26%	39%
														Failing

Source: CRIME

Victim of Crime Survey

Quality of Service

Overall satisfaction rate to be at least 80%

GPF

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	381	373	376	374	366								1870
Respondents	433	433	429	426	433								2154
Year 2010-2011	88%	86%	88%	88%	85%								87%
Year 2009-2010	90%	86%	88%	85%	85%	90%	84%	88%	89%	89%	83%	89%	#N/A

Theft

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	226	176	208	214	222								1046
Respondents	266	218	244	249	260								1237
Year 2010-2011	85%	81%	85%	86%	85%								85%
Year 2009-2010	89%	86%	89%	87%	83%	86%	84%	88%	89%	88%	82%	89%	#N/A

Vehicle

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	24	43	35	34	37								173
Respondents	26	49	40	42	47								204
Year 2010-2011	92%	88%	88%	81%	79%								85%
Year 2009-2010	89%	83%	83%	83%	78%	94%	75%	85%	80%	76%	80%	88%	#N/A

Violent

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	109	123	112	105	84								533
Respondents	118	133	121	113	102								587
Year 2010-2011	92%	92%	93%	93%	82%								91%
Year 2009-2010	90%	87%	89%	83%	92%	96%	86%	88%	93%	95%	86%	90%	#N/A

Racial

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	22	31	21	21	23								118
Respondents	23	33	24	22	24								126
Year 2010-2011	96%	94%	88%	95%	96%								94%
Year 2009-2010	94%	91%	88%	84%	89%	100%	87%	86%	87%	96%	83%	92%	#N/A

Overall satisfaction rate to be at least 80% in 2010- 2011

A Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	76	66	76	74	72								364
Respondents	90	80	83	90	87								430
Year 2010-2011	84%	83%	92%	82%	83%								85%
Year 2009-2010	89%	80%	90%	79%	85%	84%	81%	92%	88%	89%	78%	90%	#N/A

B Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	78	92	83	77	80								410
Respondents	92	109	91	87	97								476
Year 2010-2011	85%	84%	91%	89%	82%								86%
Year 2009-2010	87%	80%	88%	84%	85%	89%	81%	81%	86%	90%	78%	85%	#N/A

C Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	87	76	75	86	79								403
Respondents	91	83	85	90	85								434
Year 2010-2011	96%	92%	88%	96%	93%								93%
Year 2009-2010	91%	94%	88%	86%	86%	92%	90%	87%	87%	91%	86%	91%	#N/A

D Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	35	24	44	38	34								175
Respondents	39	29	50	46	43								207
Year 2010-2011	90%	83%	88%	83%	79%								85%
Year 2009-2010	90%	94%	81%	93%	91%	95%	91%	93%	86%	89%	90%	89%	#N/A

E/F Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	50	38	44	43	39								214
Respondents	58	46	51	45	43								243
Year 2010-2011	86%	83%	86%	96%	91%								88%
Year 2009-2010	93%	92%	84%	85%	80%	90%	73%	88%	94%	92%	98%	95%	#N/A

G Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	46	55	43	40	44								228
Respondents	52	63	57	50	58								280
Year 2010-2011	88%	87%	75%	80%	76%								81%
Year 2009-2010	89%	81%	90%	88%	88%	90%	82%	87%	94%	84%	80%	88%	#N/A

QUALITY OF SERVICE

SATISFACTION WITH EASE OF CONTACT

GPF

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	258	252	264	271	270								1,315
Respondents	281	290	281	295	298								1,445
Year 2010-2011	92%	87%	94%	92%	91%								91%
Year 2009-2010	93%	95%	94%	93%	94%	93%	91%	94%	93%	95%	95%	97%	#N/A

Theft

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	190	158	193	198	200								939
Respondents	209	181	203	214	218								1,025
Year 2010-2011	91%	87%	95%	93%	92%								92%
Year 2009-2010	93%	97%	94%	95%	96%	93%	94%	96%	94%	95%	94%	97%	#N/A

Vehicle

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	20	30	24	22	29								125
Respondents	21	38	26	26	34								145
Year 2010-2011	95%	79%	92%	85%	85%								86%
Year 2009-2010	95%	97%	97%	93%	83%	95%	80%	91%	88%	100%	100%	91%	#N/A

Violent

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	38	50	40	45	33								206
Respondents	41	55	42	47	38								223
Year 2010-2011	93%	91%	95%	96%	87%								92%
Year 2009-2010	86%	91%	91%	87%	95%	91%	87%	88%	90%	94%	95%	98%	#N/A

Racial

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	10	14	7	6	8								45
Respondents	10	16	10	8	8								52
Year 2010-2011	100%	88%	70%	75%	100%								87%
Year 2009-2010	100%	86%	100%	88%	83%	100%	100%	83%	83%	100%	100%	92%	#N/A

SATISFACTION WITH EASE OF CONTACT

A Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	56	54	59	56	61								286
Respondents	60	62	62	64	70								318
Year 2010-2011	93%	87%	95%	88%	87%								90%
Year 2009-2010	91%	95%	96%	91%	94%	93%	86%	91%	96%	98%	90%	98%	#N/A

B Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	63	71	57	58	66								315
Respondents	67	78	60	63	73								341
Year 2010-2011	94%	91%	95%	92%	90%								92%
Year 2009-2010	94%	95%	94%	93%	95%	93%	93%	92%	87%	98%	97%	95%	#N/A

C Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	49	42	50	50	46								237
Respondents	51	46	55	55	49								256
Year 2010-2011	96%	91%	91%	91%	94%								93%
Year 2009-2010	90%	90%	95%	95%	94%	96%	96%	99%	87%	95%	96%	93%	#N/A

D Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	21	13	28	25	25								112
Respondents	24	16	29	28	27								124
Year 2010-2011	88%	81%	97%	89%	93%								90%
Year 2009-2010	91%	100%	88%	97%	100%	93%	96%	89%	100%	96%	95%	100%	#N/A

E/F Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	31	27	30	33	27								148
Respondents	37	34	32	35	27								165
Year 2010-2011	84%	79%	94%	94%	100%								90%
Year 2009-2010	97%	97%	92%	87%	85%	93%	93%	93%	92%	86%	97%	95%	#N/A

G Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	31	36	31	40	35								173
Respondents	33	44	34	40	42								193
Year 2010-2011	94%	82%	91%	100%	83%								90%
Year 2009-2010	92%	97%	96%	92%	96%	92%	90%	98%	95%	97%	96%	100%	#N/A

QUALITY OF SERVICE

SATISFACTION WITH POLICE RESPONSE/ACTIONS

GPF

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	352	345	353	359	347								1,756
Respondents	425	432	431	426	427								2,141
Year 2010-2011	83%	80%	82%	84%	81%								82%
Year 2009-2010	79%	80%	80%	79%	76%	80%	75%	81%	83%	81%	79%	82%	#N/A

Theft

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	205	162	194	207	212								980
Respondents	258	217	244	250	256								1,225
Year 2010-2011	79%	75%	80%	83%	83%								80%
Year 2009-2010	79%	80%	80%	78%	74%	78%	74%	79%	82%	78%	77%	83%	#N/A

Vehicle

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	20	40	31	34	29								154
Respondents	26	49	41	42	47								205
Year 2010-2011	77%	82%	76%	81%	62%								75%
Year 2009-2010	79%	71%	75%	72%	59%	79%	63%	72%	84%	72%	72%	74%	#N/A

Violent

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	107	116	107	97	83								510
Respondents	119	133	122	112	100								586
Year 2010-2011	90%	87%	88%	87%	83%								87%
Year 2009-2010	80%	82%	85%	85%	83%	84%	79%	89%	85%	87%	83%	84%	#N/A

Racial

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	20	27	21	21	23								112
Respondents	22	33	24	22	24								125
Year 2010-2011	91%	82%	88%	95%	96%								90%
Year 2009-2010	81%	91%	75%	84%	100%	83%	86%	89%	78%	100%	91%	88%	#N/A

SATISFACTION WITH POLICE RESPONSE/ACTIONS

A Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	67	65	72	71	68								343
Respondents	87	80	83	91	88								429
Year 2010-2011	77%	81%	87%	78%	77%								80%
Year 2009-2010	78%	68%	79%	72%	73%	71%	69%	83%	81%	77%	70%	83%	#N/A

B Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	74	85	70	74	70								373
Respondents	90	109	91	87	92								469
Year 2010-2011	82%	78%	77%	85%	76%								80%
Year 2009-2010	74%	78%	80%	80%	76%	79%	70%	73%	81%	84%	76%	74%	#N/A

C Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	81	72	71	84	77								385
Respondents	91	83	86	91	85								436
Year 2010-2011	89%	87%	83%	92%	91%								88%
Year 2009-2010	82%	86%	83%	76%	86%	82%	83%	82%	80%	88%	84%	87%	#N/A

D Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	34	24	43	40	33								34
Respondents	39	29	50	45	43								39
Year 2010-2011	87%	83%	86%	89%	77%								87%
Year 2009-2010	83%	81%	74%	86%	82%	88%	82%	93%	78%	78%	90%	87%	#N/A

E/F Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	46	32	45	36	38								197
Respondents	58	45	52	45	42								242
Year 2010-2011	79%	71%	87%	80%	90%								81%
Year 2009-2010	80%	88%	81%	83%	78%	83%	62%	82%	94%	85%	90%	87%	#N/A

G Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	41	47	41	38	45								212
Respondents	49	63	57	49	57								275
Year 2010-2011	84%	75%	72%	78%	79%								77%
Year 2009-2010	81%	80%	78%	83%	69%	87%	78%	86%	91%	72%	71%	84%	#N/A

QUALITY OF SERVICE

SATISFACTION WITH FOLLOW UP

GPF

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	352	345	363	360	338								1,758
Respondents	431	429	432	425	425								2,142
Year 2010-2011	82%	80%	84%	85%	80%								82%
Year 2009-2010	81%	80%	83%	81%	80%	79%	76%	84%	84%	84%	77%	82%	#N/A

Theft

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	214	171	199	212	208								1,004
Respondents	263	217	245	249	256								1,230
Year 2010-2011	81%	79%	81%	85%	81%								82%
Year 2009-2010	81%	78%	83%	79%	81%	75%	77%	85%	84%	84%	75%	84%	#N/A

Vehicle

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	19	37	35	35	33								159
Respondents	27	48	41	41	46								203
Year 2010-2011	70%	77%	85%	85%	72%								78%
Year 2009-2010	82%	75%	85%	81%	63%	82%	63%	87%	76%	80%	73%	80%	#N/A

Violent

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	99	112	107	96	74								488
Respondents	119	131	122	113	99								584
Year 2010-2011	83%	85%	88%	85%	75%								84%
Year 2009-2010	78%	84%	82%	82%	83%	86%	77%	81%	85%	84%	83%	77%	#N/A

Racial

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	20	25	22	17	23								107
Respondents	22	33	24	22	24								125
Year 2010-2011	91%	76%	92%	77%	96%								86%
Year 2009-2010	94%	86%	88%	87%	95%	94%	80%	86%	96%	88%	75%	88%	#N/A

SATISFACTION WITH FOLLOW UP

A Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	73	60	71	70	69								343
Respondents	88	79	82	92	86								427
Year 2010-2011	83%	76%	87%	76%	80%								80%
Year 2009-2010	82%	78%	86%	84%	87%	82%	76%	91%	84%	91%	70%	84%	#N/A

B Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	71	85	79	75	76								386
Respondents	91	108	92	86	96								473
Year 2010-2011	78%	79%	86%	87%	79%								82%
Year 2009-2010	77%	82%	80%	76%	85%	76%	76%	83%	84%	86%	77%	75%	#N/A

C Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	74	71	74	78	66								363
Respondents	90	83	86	90	84								433
Year 2010-2011	82%	86%	86%	87%	79%								84%
Year 2009-2010	84%	86%	84%	71%	77%	83%	78%	72%	81%	80%	80%	85%	#N/A

D Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	31	27	46	40	32								176
Respondents	39	29	50	45	42								205
Year 2010-2011	79%	93%	92%	89%	76%								86%
Year 2009-2010	78%	77%	83%	91%	85%	88%	78%	93%	78%	89%	87%	87%	#N/A

E/F Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	48	31	47	41	36								203
Respondents	59	45	52	44	42								242
Year 2010-2011	81%	69%	90%	93%	86%								84%
Year 2009-2010	88%	80%	81%	82%	73%	73%	65%	88%	92%	85%	85%	84%	#N/A

G Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	46	49	35	39	44								213
Respondents	53	62	58	50	57								280
Year 2010-2011	87%	79%	60%	78%	77%								76%
Year 2009-2010	82%	73%	82%	86%	74%	72%	74%	86%	86%	75%	71%	84%	#N/A

QUALITY OF SERVICE

SATISFACTION WITH TREATMENT

GPF

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	414	409	417	412	405								2,057
Respondents	434	432	432	427	429								2,154
Year 2010-2011	95%	95%	97%	96%	94%								95%
Year 2009-2010	96%	94%	97%	94%	94%	96%	95%	97%	96%	97%	95%	96%	#N/A

Theft

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	250	203	235	239	248								1,175
Respondents	265	214	245	251	258								1,233
Year 2010-2011	94%	95%	96%	95%	96%								92%
Year 2009-2010	94%	95%	98%	95%	95%	96%	94%	97%	95%	98%	94%	98%	#N/A

Vehicle

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	26	46	39	40	44								195
Respondents	27	49	41	41	47								205
Year 2010-2011	96%	94%	95%	98%	94%								95%
Year 2009-2010	98%	88%	98%	96%	91%	100%	93%	98%	91%	92%	93%	94%	#N/A

Violent

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	115	128	119	111	91								564
Respondents	119	133	122	113	100								587
Year 2010-2011	97%	96%	98%	98%	91%								96%
Year 2009-2010	97%	91%	93%	92%	95%	96%	98%	97%	97%	97%	97%	94%	#N/A

Racial

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	23	32	24	22	22								123
Respondents	23	33	24	22	24								126
Year 2010-2011	100%	97%	100%	100%	92%								98%
Year 2009-2010	100%	100%	96%	97%	89%	100%	87%	96%	100%	100%	96%	96%	#N/A

SATISFACTION WITH TREATMENT

A Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	86	73	82	85	79								405
Respondents	90	79	83	91	88								431
Year 2010-2011	96%	92%	99%	93%	90%								94%
Year 2009-2010	96%	93%	97%	93%	90%	95%	94%	97%	95%	97%	92%	99%	#N/A

B Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	87	101	89	83	90								450
Respondents	92	109	92	87	96								476
Year 2010-2011	95%	93%	97%	95%	94%								95%
Year 2009-2010	94%	92%	95%	93%	96%	93%	94%	94%	93%	96%	95%	94%	#N/A

C Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	88	78	83	90	81								420
Respondents	91	83	86	91	83								434
Year 2010-2011	97%	94%	97%	99%	98%								97%
Year 2009-2010	96%	95%	97%	92%	95%	97%	94%	97%	96%	99%	95%	96%	#N/A

D Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	38	28	49	44	41								200
Respondents	39	29	50	46	43								207
Year 2010-2011	97%	97%	98%	96%	95%								97%
Year 2009-2010	94%	100%	98%	98%	97%	98%	100%	100%	92%	98%	97%	95%	#N/A

E/F Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	54	44	47	45	42								232
Respondents	59	46	51	45	42								243
Year 2010-2011	92%	96%	92%	100%	100%								95%
Year 2009-2010	96%	96%	96%	98%	93%	98%	95%	98%	98%	98%	98%	96%	#N/A

G Division

Year 2010-11	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD
Total satisfied	51	63	55	48	53								270
Respondents	53	63	58	49	57								280
Year 2010-2011	96%	100%	95%	98%	93%								96%
Year 2009-2010	98%	88%	98%	94%	96%	100%	95%	97%	98%	95%	98%	95%	#N/A

Source: Strategic Services

Representation

Improve the representation level of female police officers from the 2009-10 level

GPF

2010-2011 Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Total Officers	2901	2914	2901	2907	2902								2907	
Female Officers	463	463	464	466	464								464	
% Female representation	16.0%	15.9%	16.0%	16.0%	16.0%								16.0%	16.0%

Representation of BME police officers to be at least that in 2009-10

GPF

2010-2011 Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	PYTD	Target
Total Officers	2901	2914	2901	2907	2902								2907	
BME Officers	190	189	191	192	191								191	
% BME representation	6.5%	6.5%	6.6%	6.6%	6.6%								6.6%	6.6%

Source: Human Resources

NOT PROTECTIVELY MARKED

Sickness

Total Sickness

Sickness absence to be no more than an average of 7.7 days per employee

2010/11 compared to 2009/10

	YTD Average Headcount	Days Lost This Month Per Person												YTD			Full Year TARGET	Current Situation
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total*	Days Per Person *	TARGET*		
HQ 2009/10	1137	0.46	0.49	0.55	0.74	0.65	0.69	0.79	0.75	0.76	0.68	0.61	0.61	8851	7.79	8.00	8.0	
HQ 2010/11	1158	0.61	0.64	0.55	0.60	0.58								3438	2.97	3.22	7.7	Achieving
A Div 2009/10	662	0.58	0.51	0.48	0.66	0.56	0.47	0.51	0.61	0.54	0.60	0.49	0.57	4351	6.58	8.00	8.0	
A Div 2010/11	647	0.61	0.53	0.53	0.56	0.49								1758	2.72	3.22	7.7	Achieving
B Div 2009/10	537	0.42	0.37	0.44	0.55	0.56	0.62	0.62	0.53	0.59	0.66	0.50	0.52	3433	6.39	8.00	8.0	
B Div 2010/11	541	0.34	0.46	0.41	0.45	0.37								1102	2.04	3.22	7.7	Achieving
C Div 2009/10	959	0.48	0.49	0.47	0.49	0.45	0.52	0.75	0.73	0.83	0.81	0.77	1.00	7456	7.77	8.00	8.0	
C Div 2010/11	922	0.77	0.68	0.62	0.57	0.53								2927	3.18	3.22	7.7	Achieving
D Div 2009/10	333	0.70	0.51	0.51	0.84	0.73	0.68	0.72	0.94	0.69	0.80	0.83	1.01	2993	8.98	8.00	8.0	
D Div 2010/11	333	1.09	0.89	0.50	0.35	0.41								1085	3.26	3.22	7.7	Failing
E Div 2009/10	352	0.80	0.80	0.76	0.90	0.80	0.61	0.93	0.80	0.62	0.76	0.71	0.63	3214	9.13	8.00	8.0	
E Div 2010/11	360	0.57	0.60	0.71	0.71	0.51								1116	3.10	3.22	7.7	Achieving
F Div 2009/10	252	0.61	1.02	1.05	0.97	0.82	0.89	0.75	0.39	0.34	0.43	0.55	0.73	2155	8.55	8.00	8.0	
F Div 2010/11	248	0.72	0.76	0.82	0.54	0.48								822	3.32	3.22	7.7	Failing
G Div 2009/10	370	0.56	0.53	0.64	0.80	0.57	0.69	0.91	1.10	0.64	0.76	0.55	0.66	3112	8.41	8.00	8.0	
G Div 2010/11	358	0.51	0.61	0.69	0.82	0.54								1135	3.17	3.22	7.7	Achieving
GPF 2009/10	4602	0.54	0.54	0.56	0.69	0.61	0.62	0.74	0.72	0.68	0.70	0.63	0.72	35565	7.73	8.00	8.0	
GPF 2010/11	4566	0.64	0.63	0.58	0.57	0.55								13588	2.98	3.22	7.7	Achieving

YTD boxes marked with * means the white 09/10 boxes will be for a full year as the year is already complete. Performance must be less than specified target

Source: Human Resources

NOT PROTECTIVELY MARKED

Sickness

Police Officer Total Sickness

Sickness absence to be no more than an average of 7.7 days per employee

2010/11 compared to 2009/10

	YTD Average Headcount	Days Lost This Month Per Person												YTD			Full Year TARGET	Current Situation
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total*	Days Per Person *	TARGET*		
HQ 2009/10	397	0.57	0.56	0.57	0.74	0.61	0.69	0.61	0.58	0.65	0.72	0.70	0.62	3015	7.59	8.00	8.0	
HQ 2010/11	398	0.59	0.58	0.56	0.58	0.69								1190	2.99	3.22	7.7	Achieving
A Div 2009/10	454	0.69	0.65	0.56	0.73	0.64	0.47	0.54	0.62	0.54	0.58	0.42	0.63	3209	7.07	8.00	8.0	
A Div 2010/11	448	0.69	0.65	0.63	0.61	0.66								1453	3.25	3.22	7.7	Failing
B Div 2009/10	395	0.41	0.30	0.31	0.47	0.54	0.65	0.54	0.42	0.49	0.43	0.28	0.33	2038	5.16	8.00	8.0	
B Div 2010/11	405	0.28	0.39	0.37	0.44	0.42								777	1.92	3.22	7.7	Achieving
C Div 2009/10	692	0.43	0.46	0.42	0.40	0.31	0.41	0.54	0.66	0.73	0.81	0.81	1.00	4815	6.96	8.00	8.0	
C Div 2010/11	669	0.83	0.63	0.57	0.55	0.62								2135	3.19	3.22	7.7	Achieving
D Div 2009/10	239	0.89	0.65	0.52	0.85	0.92	0.83	0.73	0.99	0.65	0.94	0.90	1.21	2420	10.12	8.00	8.0	
D Div 2010/11	248	1.27	0.90	0.38	0.27	0.37								793	3.20	3.22	7.7	Achieving
E Div 2009/10	263	0.85	0.81	0.71	0.77	0.68	0.51	0.63	0.59	0.61	0.69	0.75	0.76	2203	8.36	8.00	8.0	
E Div 2010/11	269	0.72	0.77	0.77	0.81	0.54								970	3.61	3.22	7.7	Failing
F Div 2009/10	226	0.67	1.11	1.08	1.02	0.89	0.93	0.84	0.39	0.33	0.46	0.60	0.78	2058	9.11	8.00	8.0	
F Div 2010/11	219	0.78	0.85	0.84	0.58	0.52								782	3.58	3.22	7.7	Failing
G Div 2009/10	253	0.60	0.61	0.63	0.79	0.60	0.78	1.08	1.36	0.84	0.94	0.63	0.74	2429	9.59	8.00	8.0	
G Div 2010/11	249	0.49	0.54	0.76	0.86	0.68								826	3.32	3.22	7.7	Failing
GPF 2009/10	2920	0.60	0.59	0.55	0.66	0.59	0.60	0.64	0.67	0.62	0.69	0.63	0.76	22187	7.60	8.00	8.0	
GPF 2010/11	2905	0.69	0.64	0.59	0.58	0.58								8926	3.07	3.22	7.7	Achieving

YTD boxes marked with * means the white 09/10 boxes will be for a full year as the year is already complete. Performance must be less than specified target

Source: Human Resources

NOT PROTECTIVELY MARKED

Sickness

xxx Staff Total Sickness

Sickness absence to be no more than an average of 7.7 days per employee

2010/11 compared to 2009/10

	YTD Average Headcount	Days Lost This Month Per Person												YTD			Full Year TARGET	Result
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total*	Days Per Person *	TARGET*		
HQ 2009/10	740	0.40	0.45	0.54	0.75	0.68	0.69	0.89	0.84	0.82	0.66	0.57	0.61	5836	7.89	8.00	7.7	
HQ 2010/11	754	0.62	0.67	0.54	0.62	0.52								2248	2.98	3.22	7.7	Achieving
A Div 2009/10	86	0.39	0.40	0.24	0.34	0.30	0.69	0.35	0.34	0.18	0.32	0.43	0.10	353	4.08	8.00	7.7	
A Div 2010/11	80	0.11	0.07	0.38	0.47	0.27								103	1.29	3.22	7.7	Achieving
B Div 2009/10	87	0.70	0.77	1.01	0.64	0.55	0.46	0.43	0.63	0.74	1.14	0.64	0.46	713	8.18	8.00	7.7	
B Div 2010/11	83	0.12	0.25	0.21	0.22	0.33								94	1.13	3.22	7.7	Achieving
C Div 2009/10	211	0.69	0.47	0.52	0.60	0.54	0.67	1.08	0.72	0.84	0.57	0.46	0.65	1651	7.81	8.00	7.7	
C Div 2010/11	202	0.32	0.56	0.45	0.57	0.39								463	2.29	3.22	7.7	Achieving
D Div 2009/10	68	0.26	0.10	0.33	0.52	0.00	0.32	0.72	1.01	0.91	0.56	0.83	0.65	426	6.24	8.00	7.7	
D Div 2010/11	64	0.75	0.95	0.82	0.76	0.71								257	3.99	3.22	7.7	Failing
E Div 2009/10	54	0.49	0.74	0.62	1.18	0.78	0.64	2.26	1.52	0.23	1.13	0.69	0.19	567	10.47	8.00	7.7	
E Div 2010/11	55	0.07	0.02	0.48	0.58	0.70								102	1.85	3.22	7.7	Achieving
F Div 2009/10	26	0.04	0.20	0.84	0.52	0.24	0.52	0.00	0.41	0.41	0.18	0.11	0.29	97	3.70	8.00	7.7	
F Div 2010/11	29	0.28	0.00	0.63	0.24	0.20								40	1.37	3.22	7.7	Achieving
G Div 2009/10	72	0.37	0.04	0.05	0.38	0.47	0.47	0.36	0.24	0.18	0.43	0.31	0.26	255	3.57	8.00	7.7	
G Div 2010/11	67	0.30	0.59	0.03	0.17	0.34								96	1.44	3.22	7.7	Achieving
GPF 2009/10	1345	0.46	0.44	0.52	0.67	0.57	0.63	0.86	0.77	0.72	0.64	0.55	0.53	9898	7.36	8.00	7.7	
GPF 2010/11	1334	0.48	0.56	0.49	0.55	0.47								3403	2.55	3.22	7.7	Achieving

YTD boxes marked with * means the white 09/10 boxes will be for a full year as the year is already complete. Performance must be less than specified target

Source: Human Resources

NOT PROTECTIVELY MARKED

Sickness

yyy Total Sickness

Sickness absence to be no more than an average of 7.7 days per employee

2010/11 compared to 2009/10

	YTD Average Headcount	Days Lost This Month Per Person												YTD			Full Year TARGET	Result
		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total*	Days Per Person*	TARGET*		
A Division 2009/20	121	0.27	0.05	0.36	0.61	0.48	0.31	0.54	0.72	0.79	0.85	0.80	0.70	789	6.50	8.00	8.0	
A Division 2010/20	119	0.64	0.39	0.25	0.41	0.41								250	2.10	3.22	7.7	Achieving
B Division	55	0.05	0.23	0.44	0.95	0.75	0.69	1.47	1.24	1.09	1.59	1.94	2.02	682	12.38	8.00	8.0	
B Division	52	1.15	1.26	1.06	0.92	0.73								269	5.13	3.22	7.7	Failing
C Division	56	0.26	0.98	0.86	1.14	1.85	1.29	2.13	1.62	1.98	1.72	1.49	2.25	990	17.78	8.00	8.0	
C Division	50	1.71	1.80	2.06	0.90	1.53								404	8.02	3.22	7.7	Failing
D Division	26	0.15	0.28	0.84	1.70	0.93	0.26	0.63	0.30	0.48	0.12	0.12	0.00	147	5.71	8.00	8.0	
D Division	20	0.00	0.65	1.11	0.05	0.00								35	1.72	3.22	7.7	Achieving
E/F Division	34	0.95	0.86	1.28	1.46	1.76	1.35	1.15	1.29	1.32	0.71	0.37	0.33	444	12.90	8.00	8.0	
E/F Division	35	0.23	0.21	0.56	0.28	0.84								75	2.13	3.22	7.7	Achieving
G Division	45	0.63	0.81	1.63	1.57	0.57	0.52	0.84	1.02	0.27	0.25	0.45	0.81	428	9.48	8.00	8.0	
G Division	43	0.95	1.07	1.40	1.57	0.31								226	5.31	3.22	7.7	Failing
GPF 2009/2010	338	0.36	0.43	0.76	1.04	0.92	0.66	1.06	1.02	1.00	0.98	0.97	1.10	3480	10.31	8.00	8.0	
GPF 2010/2011	320	0.85	0.84	0.90	0.68	0.64								1259	3.93	3.22	7.7	Failing

YTD boxes marked with * means the white 09/10 boxes will be for a full year as the year is already complete. Performance must be less than specified target

Source: Human Resources

Example Definitions

Notifiable Offences

All notifiable offences except police generated offences (drugs and offensive weapons)

Assaults

This category comprises the following offences for all Areas:

A00	Murder
A01	Attempt murder
A02	Manslaughter
A06	Soliciting to commit murder & Conspiracy to commit murder-take out
B00	Assault - Grievous bodily harm with intent
B01	Assault - Grievous bodily harm without intent
B02	Assault - Assault occasioning actual bodily harm
B04	Assault
B06	Threats to kill
B07	Attempting to choke etc. in order to commit indictable offence
B09	Causing bodily injury by explosion
B10	Causing explosions, sending explosive substance or throwing corrosive fluids with intent to do grievous bodily harm
B11	Placing explosives in or near buildings with intent to do bodily harm
B12	Administering poison so as to endanger life
B13	Administering poison with intent to injure or annoy
B22	Owner or person in charge allowing dog to be dangerously out of control in a public place injuring any person
B31	Assault - Malicious Wounding
S07	Public Order - Harassment - Fear or provocation of violence
X01	Racially or Religiously Aggravated - Grievous bodily harm without intent
X02	Assault - Racially or Religiously Aggravated - Assault occasioning actual bodily harm
X03	Assault - Racially Aggravated - Common Assault with no injury
X08	Public Order - Racially or Religiously Aggravated - Intentional harassment, alarm or distress-Criminal Justice Act 1988
X09	Public Order - Racially or Religiously Aggravated - Fear or provocation of violence
X10	Public Order - Racially or Religiously Harassment - Racial Section 2 Protection from Harassment Act 1997.
X14	Racially or Religiously aggravated Malicious wounding
Z35	Assaulting designated/accredited person or person assisting
Z70	Common assault/battery with no injury
Z77	Public Order Sec 4- Fear or Provocation of violence

Serious Violence against the Person, Sexual and Robbery Offences

This category comprises the following offences for all Areas:

A00	Murder
A01	Attempt murder
A02	Manslaughter
A06	Soliciting to commit murder & Conspiracy to commit murder
B00	Assault - Grievous bodily harm with intent
B01	Assault - Grievous bodily harm without intent
B02	Assault - Assault occasioning actual bodily harm
B04	Assault
B06	Threats to kill
B07	Attempting to choke etc. in order to commit indictable offence
B31	Assault - Malicious Wounding
D08	Rape of a male (currently used in Scottish Area only)
E00	Rape of a female (currently used in Scottish Area only)
E01	Indecent assault on a male (currently used in Scottish Area only)
E02	Indecent assault on a female (currently used in Scottish Area only)
E07	Unlawful sexual intercourse under 13 (currently used in Scottish Area only)
E08	Unlawful sexual intercourse under 16 (currently used in Scottish Area only)
E20	Sexual Offences - Sexual Assault on a Male aged 13 and over
E21	Sexual Offences - Sexual Assault on a Male Child under 13
E22	Sexual Offences - Rape of a Female aged 16 and over
E23	Sexual Offences - Rape of a Female Child under16
E24	Sexual Offences - Rape of a Female Child under 13
E25	Sexual Offences - Rape of a Male aged 16 and over
E26	Sexual Offences - Rape of a Male Child under 16
E27	Sexual Offences - Rape of a Male Child under 13
E28	Sexual Offences - Sexual Assault on a Female aged 13 or over
E29	Sexual Offences - Sexual Assault on a Female Child under 13
E45	Sexual Assault on a Male aged 13 and over By Penetration
E46	Sexual Assault on a Male Child under 13 By Penetration
E47	Assault on a female aged over 13 by penetration
E48	Assault on a female aged under 13 by penetration
F00	Robbery
F01	Robbery - Assault with intent to rob
S02	Public Order - Affray
S04	Public Order - Riot
S05	Public Order - Violent disorder
X01	Racially or Religiously Aggravated - Grievous bodily harm without intent
X02	Assault - Racially or Religiously Aggravated - Assault occasioning actual bodily harm
X14	Racially or Religiously aggravated Malicious wounding

Anti-Social Behaviour Offences

This category comprises the following offences for all Areas:

X06	Breach of Anti-Social behaviour order
Y04	Byelaws - Public order related
Y06	Breach of Anti- Social Behaviour Order
Y78	Public Order Harassment/alarm/distress (other than a police officer)
Z03	Railway - Byelaws - Passenger control
Z04	Railway - Byelaws - Public order related
Z40	Drunk & Disorderly
Z42	Drunk in charge of a child under 7 years
Z71	Public Order - Harassment - Causing Intentional harassment alarm or distress
Z72	Public Order - Breach of the Peace
Z77	Public Order - Fear or Provocation of violence
Z78	Public Order - Harassment/alarm/distress (other than a police officer)
Z80	Begging
Z95	Urinate in public
X07	Public Order - Racially or Religiously Aggravated - harassment, alarm or distress - Section 5 offence
X08	Public Order - Racially or Religiously Aggravated - Intentional harassment, alarm or distress - Section 4a offence

Quality of Service (QoS)

Victims of vehicle offences:

J10	Theft from vehicle
J11	Theft of motor vehicle
J14	Take vehicle w/o consent
J25	Aggravated vehicle taking
G76	Theft OLP Motor Vehicle (Scottish code)
G77	Theft OLP WI Motor Vehicle (Scottish code)

Victims of theft offences:

J02	Theft items luggage
J03	Theft personal property
J04	Theft from the person
J13	Theft pedal cycle
J26	Theft from a pedal cycle

Victims of racially aggravated offences:

Racially aggravated flag marked Yes on CRIME

Victims of assaults:

B00	Grievous bodily harm with intent
B01	Wounding
B02	Actual bodily harm
B04	Assault (Scottish Code)
B31	Malicious wounding
F00	Robbery
F01	Assault with intent to rob
Z70	Common assault/battery

Example definitions for any Divisional Targets

Hate Crime

X01	Racially aggravated malicious wounding or GBH
X02	Racially aggravated ABH
X03	Racially aggravated Common Assault
X04	Racially aggravated Criminal Damage to a dwelling
X05	Racially aggravated Criminal Damage to a building other than a dwelling
X07	Racially aggravated Harassment, Alarm or Distress
X08	Racially aggravated Fear or Provocation of Violence
X09	Racially aggravated Putting people in fear of violence
X10	Racially aggravated Harassment
X11	Racially aggravated Criminal Damage to a vehicle
X12	Racially aggravated Other Criminal Damage
X13	Racially aggravated conduct
X14	Racially or religiously aggravated malicious wounding

or

Cri Racial Agg equal to Y Or

Cri Homophobic Incident equal to Y Or

Cri Religiously Aggravated equal to Y Or

Cri Gender Related equal to Y Or

Cri Disability Related equal to Y

And Cri btp crime code not in list U01,U09

Pedal Cycle

J13	Theft - pedal cycle
J26	Theft - From Cycle
M30	Criminal damage pedal cycle
Z65	Theft - Take pedal cycle without consent of the owner

or
H00 Going equipped (for burglary or to steal) **And Cri Code equal to 'CYCLESD'**
or
J15 Theft - Handling/receiving stolen goods
J31 Concealing etc criminal property (POCA)
J32 Facilitates the acquisition, retention, use or control of criminal property (POCA)
J33 Acquisition, use and possession (POCA) **And Cri Operation matches pattern %GLOBE%**

J13 Theft - pedal cycle
J26 Theft - From Cycle
M30 Criminal damage pedal cycle
Z65 Theft - Take pedal cycle without consent of the owner
or
J15 Theft - Handling/receiving stolen goods **And Cri Code equal to 'CYCLESD'**

Route Crime

L00 Endangering safety railway with intent
L02 Endangering safety by neglect
L04 Destroy damage endanger safety CTRL
M00 Obstruction railway without intent
M11 Obstruction railway with intent
M28 Throw missile at rail vehicle (Offences Against the Person Act 1861 S33)
M31 Damage rolling stock by stonethrowing (Criminal Damage Act 1971 S1)
Z10 Fail to provide a specimen
Z11 Fail evidential test
Z12 Impairment rail worker
Z13 Excess alcohol rail worker
Z14 Operator of transport system
Z15 Employer of transport worker
Z25 Misconduct servant
Z26 Omit to fasten crossing gate
Z28 Railway trespass
Z32 Stonethrowing (British Transport Commission Act 1949 S56)
Z92 Obstructing or disputing a lawful activity
M03 Criminal Damage S&T Equipment
or
Z05 Protection Equipment (Byelaw 11 General Safety (1 & 3))
Z08 Vehicle Related (Byelaws 14 Traffic Signs & 15 Pedestrian Only Areas)
Z02 Travel Related offences (Byelaw 9 Station & Railway Premises (3))
A05 Causing death by dangerous driving
A09 Death by driving under drink / drugs
A12 Causing death by careless or inconsiderate driving
A13 Causing death by driving, unlicensed, disqualified or uninsured
L03 Causing danger to road users
Z38 Drive without insurance
Z47 Fail to stop after RTA / report an accident
Z60 Reckless driving
Z61 Careless driving
Z62 Drunk in charge of a motor vehicle
Z63 Breath test related offences
Z64 Interfere with motor vehicle
Z67 Driving whilst disqualified
Z68 Fail to obey road traffic signs
Z69 Road traffic – other offences **And Cri Code inlist LEVELXU, LEVELXM**
or
M07 Possess item with intent to destroy damage
M29 Graffiti
M32 Graffiti murals
M33 Graffiti etching **And Cri Code inlist LEVELXM, LEVELXU, BRIDGE, CABIN, DEPOT, DOCK, GARAGE, GOODS, LINE, PRIVSID, SIDING, SIGBOX, STORE, TUNNEL, WARE, WORK**

Serious Violence against the Person, Sexual and Robbery Offences

A00 Murder
A01 Attempt murder
A02 Manslaughter
A06 Soliciting to commit murder & Conspiracy to commit murder
B00 Assault - Grievous bodily harm with intent
B01 Assault - Grievous bodily harm without intent
B02 Assault - Assault occasioning actual bodily harm
B04 Assault
B06 Threats to kill
B07 Attempting to choke etc. in order to commit indictable offence
B31 Assault - Malicious Wounding
E20 Sexual Offences - Sexual Assault on a Male aged 13 and over
E21 Sexual Offences - Sexual Assault on a Male Child under 13

E22	Sexual Offences - Rape of a Female aged 16 and over
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X14	Racially or Religiously aggravated Malicious wounding

Anti-Social Behaviour Offences

X06	Breach of Anti-Social behaviour order
Y04	Byelaws - Public order related
Y06	Breach of Anti- Social Behaviour Order
Y07	Taxi Touts
Y78	Public Order Harassment/alarm/distress (other than a police officer)
Z02	Railway - Byelaws - offences re travel fraud
Z03	Railway - Byelaws - Passenger control
Z04	Railway - Byelaws - Public order related
Z06	Railway - Byelaws - Betting loitering
Z07	Railway - Byelaws - Litter
Z20	Railways - Travel Fraud travels or attempts to travel with intent to avoid payment of fare
Z40	Drunk & Disorderly
Z41	Drunk & incapable
Z42	Drunk in charge of a child under 7 years
Z71	Public Order - Harassment - Causing Intentional harassment alarm or distress
Z72	Public Order - Breach of the Peace
Z77	Public Order - Fear or Provocation of violence
Z78	Public Order - Harassment/alarm/distress (other than a police officer)
Z80	Begging
Z94	Consume alcohol in a designated public place, contrary to requirement by constable not to do so
Z95	Urinate in public
X07	Public Order - Racially or Religiously Aggravated - harassment, alarm or distress - Section 5 offence
X08	Public Order - Racially or Religiously Aggravated - Intentional harassment, alarm or distress - Section 4a offence

Graffiti

M07	Possess items with intent destroy/damage property
M29	Graffiti
M32	Graffiti Murals
M33	Graffiti Etching

Economic Crime

K15	Conspiracy to defraud
K37	Making or supply articles
J07	Theft - from vending machines